

# Frequently Asked Questions for Everything DiSC® Certification

For Authorized Partners Only

Updated March 2022

**\*Do Not Distribute\***

## 1. What is the new Everything DiSC® Certification?

Everything DiSC® Certification prepares facilitators to deliver engaging and impactful DiSC® learning experiences that help people work better together. Rather than focusing on a single application, this new course is a holistic DiSC experience that teaches the principles of Everything DiSC through a variety of applications and activities.

In this two-week immersive experience that combines live, instructor-led sessions with self-guided online learning, participants will:

- Deepen their understanding of the DiSC® model, theory, research, and key principles.
- Explore how to build custom solutions and deliver impactful DiSC experiences using the new Everything DiSC® on Catalyst™ learning experience.
- Familiarize themselves with the full Everything DiSC application suite.
- Practice facilitation and coaching techniques while receiving feedback in a safe environment.
- Gain ongoing access to Wiley's online training center, where they can access all the course content and connect with their fellow Practitioners and Wiley's education specialists.

Upon successful completion of the exam, participants will earn the credential of *Everything DiSC Certified Practitioner*.

## 2. Who is the new Everything DiSC Certification for?

Everything DiSC Certification is designed for Partners and their clients who facilitate Everything DiSC learning experiences. To meet the needs of different audiences, separate Partner and client Certification courses are offered.

### 3. How much does the new Everything DiSC® Certification course cost?

The wholesale and suggested retail pricing for the course and the required facilitation kit are outlined below. Any kit holder who purchased a traditional Workplace, Management, or Agile EQ kit on or before December 31, 2022, is eligible to access a free upgrade to the Everything DiSC on Catalyst facilitation kit via the Everything DiSC registration site using their serial number.

Course	Suggested Retail	Wholesale
Everything DiSC Certification*	\$2,495	\$1,500
Volume Discount for 5+ people from the same organization**	\$2,045	\$1,000

*\*Participants must own a registered Everything DiSC on Catalyst Facilitation Kit*

*\*\*Must register at the same time for the same course date*

Kit	Suggested Retail	Wholesale
Everything DiSC on Catalyst (purchased separately)	\$1,495	\$995

### 4. Why are you transitioning from the Everything DiSC Workplace® Certification course?

The Everything DiSC Workplace Certification has served the needs of Partners and client practitioners for several years. However, limiting the exposure to just one Everything DiSC product didn't provide the opportunity to showcase other tools in the Everything DiSC application suite. Since many client organizations tap into more than one Everything DiSC solution, this approach didn't fully serve the needs of the market.

As a result, our new Everything DiSC Certification not only introduces participants to the full Everything DiSC application suite, but it also provides the opportunity to showcase Everything DiSC on Catalyst, the future of Everything DiSC.

### 5. Will Everything DiSC Workplace Certification continue to be offered?

No. Given the information in #4 above, the Everything DiSC Workplace Certification will no longer be offered.

### 6. What if I'm/my learners are not using Everything DiSC on Catalyst?

That's ok! We know that some Partners are still in the process of migrating clients to Everything DiSC on Catalyst. The content that will be covered in the Certification covers the underpinnings of DiSC, including the history, research, and assessment methodology, which transcend both the traditional Everything DiSC and the Catalyst experiences. Participants will learn about Catalyst, as it's our shared future, as well as other tools in the Everything DiSC application suite, equipping them with the knowledge they need to choose the best option for their organization.

**7. What are the differences between the new Everything DiSC® Certification course and the Everything DiSC Workplace® Certification course?**

Like the Everything DiSC Workplace Certification, this new Everything DiSC Certification program is designed to prepare facilitators to deliver engaging and impactful DiSC experience. Rather than focusing on a single application however, this new course is a holistic DiSC experience that teaches the principles of Everything DiSC through a variety of applications and activities. Other notable differences include:

- Integrates Everything DiSC on Catalyst to provide facilitators with the expertise they need to leverage the modular design of the kit and the on-demand access of the Catalyst platform.
- Includes facilitation and coaching practice within the live curriculum so that participants can try out new techniques in a psychologically safe environment.
- Adjusts the course structure to a two-week immersive experience made up of five self-guided learning modules and four live virtual facilitation sessions

**8. What about those who have already completed Everything DiSC Workplace or Everything DiSC Management® certification?**

The previous credentials earned will remain valid. If certified individuals would like to earn the new Everything DiSC Certified Practitioner credential, they will need to complete the course.

**9. What is the course structure and time commitment?**

The Everything DiSC Certification is structured as a two-week, immersive learning experience that combines self-directed online learning modules with live, virtual facilitation sessions. Participants will need to commit to a total of 20 hours over two weeks (10 hours per week). There is a total of four instructor-led, live sessions (2 hours each), five asynchronous learning modules (~3 hours each).

Week 1	Day 1	Day 2	Day 3	Day 4	Day 5	Day 6	Day 7
	Self-directed Online Activities (2-3 Hours)	Live Session 1 (2 Hours)	Self-directed Online Activities (2-3 Hours)	Live Session 2 (2 Hours)	Self-directed Online Activities (1-2 Hours)		
Week 2	Day 8	Day 9	Day 10	Day 11	Day 12	Day 13	Day 14
	Self-directed Online Activities (2-3 Hours)	Live Session 3 (2 Hours)	Self-directed Online Activities (3-4 Hours)	Live Session 4 (2 Hours)	Self-directed Online Activities (Exam) (2-3 Hours)		

**10. Do participants need to have any facilitation/coaching experience prior to the course?**

No, although the Everything DiSC Certification course does not provide general facilitator or coaching training. Instead, the course is designed to build on those skills as they pertain to Everything DiSC.

**11. Can participants earn continuing education units with Everything DiSC Certification?**

SHRM credential holders can earn 20 professional development credits (PDCs) from the Society for Human Resource Management when they complete the Everything DiSC Certification.

Participants who belong to other professional organizations can request a letter from Wiley that indicates course information, confirmation of course completion, and the number of hours spent on the course. This letter may be used to apply for CEUs at other professional organizations, however we cannot guarantee the organization will accept your coursework for credit.

**12. Are there any requirements for participation in this course?**

Yes. Participants are required to own an Everything DiSC on Catalyst facilitation kit, as content in the facilitation kit will be referenced throughout the course. This will ensure participants receive the best learning experience possible. In addition to the kit, learners also must:

- Commit to two weeks of self-guided online work, and attend all four instructor-led, virtual classroom sessions
- Complete all self-directed asynchronous learning modules, and the course project on time
- Earn a passing score on the final exam
- Have access to internet and a computer

### 13. What are the technical requirements for the course?

The Everything DiSC® Certification course uses Zoom for live sessions. Participants must ensure their computer can interact successfully with this blended learning course by taking the following steps:

- Laptop, desktop computer or tablet are preferred. Mobile devices are not always compatible with course components.
- Virtual classroom sessions require working computer speakers and microphone.
- A headset is highly encouraged.
- To ensure the learners receive all course emails, be sure to add the following to your Email Safe Sender list:
  - [no-reply@crossknowledge.com](mailto:no-reply@crossknowledge.com)
  - [certifications@wiley.com](mailto:certifications@wiley.com)

### 14. What is the payment and cancellation policy?

For information on the payment and cancellation policy, visit [MindLabConnect.com](http://MindLabConnect.com).

If you have questions that were not addressed in this document, please contact Partner Success.

In the Americas? Call 1-800-653-3472 or email [partnersuccess@mindlabconnect.com](mailto:partnersuccess@mindlabconnect.com)

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